

Del Mar Chiropractic Sports Group Notifies Patients of Data Security Incident

SAN DIEGO, CA –March 30, 2018 – Milligan Chiropractic Group, Inc. d/b/a Del Mar Chiropractic Sports Group (“Del Mar Chiropractic Sports”) has become aware of a data security incident that may have involved the protected health information of our patients. Although at this time there is no evidence of any attempted or actual misuse of anyone’s information as a result of this incident, we have taken steps to notify all potentially impacted individuals, and to provide information on steps they can take to protect themselves.

On January 31, 2018, we discovered that an employee’s laptop computer had been stolen. We immediately took action and conducted an investigation to determine what information may have been stored on the laptop.

Although the laptop was password protected and we are not aware of the misuse of any information, we could not rule out the possibility that your personal information, including your name, date of birth, clinic notes and progress notes may be at risk. No Social Security numbers, financial transaction or payment information were involved in this incident.

We take the security of all patient information very seriously, and want to assure you that we have taken steps to prevent a similar event from occurring in the future. This includes increased electronic safeguards, cloud storage that is both secure and HIPAA compliant, and a review of current physical policies and procedures to ensure the secure storage of personal information. We have also trained our employees regarding these existing and additional safeguards.

We mailed letters to individuals potentially impacted by this incident, which includes steps they can take to protect their information. We have also established a toll-free call center to answer questions about the incident and related concerns. The call center is available Monday through Friday from 8:00 a.m. to 8:00 p.m., Pacific Time and can be reached at (888) 886-4112.

The privacy and protection of patient information is of our top priority, and we sincerely regret any inconvenience or concern this incident may cause.

The following information is provided to help individuals wanting more information on steps they can take to protect themselves:

How do I obtain a copy of my credit report?

You can obtain a copy of your credit report, free of charge, directly from each of the three nationwide credit reporting agencies. To order your credit report, free of charge once every 12 months, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting agencies is included in the e-mail and letter, and is also listed at the bottom of this page.

How do I put a fraud alert on my account?

You may consider placing a fraud alert on your credit report. This fraud alert statement informs creditors to possible fraudulent activity within your report and requests that your creditor contact you prior to establishing any accounts in your name. To place a fraud alert on your credit report, contact Equifax, Experian or TransUnion and follow the Fraud Victims instructions. To place a fraud alert on your credit

accounts, contact your financial institution or credit provider. Contact information for the three nationwide credit reporting agencies is included in the letter and is also listed at the bottom of this page.

Contact information for the three nationwide credit reporting agencies is as follows:

Equifax Security Freeze
PO Box 105788
Atlanta, GA 30348
(800) 685-1111
www.freeze.equifax.com

Experian Security Freeze
PO Box 9554
Allen, TX 75013
(888) 397-3742
www.experian.com/freeze

TransUnion (FVAD)
PO Box 2000
Chester, PA 19022
(800) 680-7289
freeze.transunion.com